



Broker Bulletin

September | 2021

Broker Services

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hf-

[brokers@plusoscar.co](mailto:brokers@plusoscar.com)

m

Commissions

For plan year 2021
and prior

[Commissions@HF.or](mailto:Commissions@HF.org)

g

For plan year 2022
and beyond

hf-broker

[commissions@plusosc](mailto:commissions@plusoscar.com)

ar.com

Broker Support Line

Local: 321.434.4945

Toll Free: 877.693.6489

HFHPInfo@HF.org

2022 Marketplace Certification Reminder Individual and Family Plan Sales

If you sell Individual products on the federal Marketplace, be sure to secure your 2022 Federally Facilitated Marketplace (FFM) certification ahead of the selling season.

[Click here](#) to log in and complete the FFM Certification.

Requirements to earn commissions for Marketplace Qualified Health Plans (QHPs):

- Be appointed with the QHP issuer in accordance with state law
- Have completed FFM registration (including required training) for the applicable plan year at the time of enrollment
- Read and sign all applicable Marketplace agreements
- Be licensed with an active health-related line of authority in the state(s) where the QHP is offered through the Marketplace

IMPORTANT NOTES

For technical issues regarding the FFM Certification, contact the Marketplace Learning Management System (MLMS) Help Desk at MLMShelpdesk@cms.hhs.gov.

For MLMS password resets only, contact the Marketplace Service Desk (MSD)

at CMS_FEPS@cms.hhs.gov or 1.855.267.1515.

It is important for brokers to keep a copy of their certification on file. Health First Health Plans reserves the right to request proof of certification to begin or continue to pay commissions appropriately.

Broker Kickoff

As a reminder, the 2022 Broker Kickoff meetings are coming up soon on the following dates:

AdventHealth Advantage Plans

Tuesday, October 5

9 a.m. – 11 a.m.

Health First Health Plans

Wednesday, October 6

9 a.m. – 11 a.m.

On September 20, all brokers will receive a calendar appointment for both sessions, please accept the meeting that best fits your schedule.

If you have any questions, please contact your Health First Health Plans' or AdventHealth Advantage Plans' sales representative or Broker Services at HFBroker@HF.org.

We value and appreciate your partnership.

Health First | HFBroker@HF.org



Health First Health Plans | 6450 U.S. Highway 1, Rockledge, FL 32955

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